

# University of Vermont Medical Center

TRUSTED LOCAL CARE. A NETWORK OF EXPERTISE.

The University of Vermont Medical Center is the academic anchor of UVM Health Network. As the only academic medical center serving a region of 1 million people across Vermont and northern New York, we educate the next generation of health care professionals, connect patients with the right level of care as close to home as possible and improve community health—in addition to acting as a community hospital serving 150,000 residents in Chittenden and Grand Isle counties in Vermont.

## KEY INITIATIVES:

**Diversity, Equity and Inclusion:** Building on the success of our first Health Equity Summit, we are creating and sustaining diverse and inclusive environments for our patients and our people. From examining cultural humility in patient-provider interactions to finding innovative approaches that support our people's professional growth, the UVM Medical Center is committed to leading the way to improve health equity.

**Improving Imaging Wait Times:** We continue to prioritize capital expenses and workforce initiatives that improve timely access to care. The Medical Center recently added a 3T MRI to our Tilley Drive imaging location, reducing MRI wait times from eight weeks to two weeks. Additionally, our training programs for surgical technicians and phlebotomists reduce wait times for diagnostic services.

**Clinical Workforce Development:** Through partnerships with Vermont Student Assistance Corporation, Community Colleges of Vermont, Vermont Technical College and the Vermont Talent Pipeline we are helping to address the nationwide shortage of nurses and developing innovative, local pathways into careers in health care. With no out-of-pocket expenses, students are able to become Licensed Nurse Assistants, earn a Bachelor's of Nursing and become a registered nurse.

**Innovative Approaches to Care:** By enhancing access to surgical services at Fanny Allen, pioneering eConsult services that reduce wait times for physician consults and specialty care services, and bolstering emergency care through Trauma-Informed Care training, we are building new pathways to care for patients across Vermont and northern New York.



## BY THE NUMBERS:

UVM MEDICAL CENTER HAS

1,312,781



PATIENT CARE  
ENCOUNTERS

at our hospital and  
clinics, plus 63,809  
emergency room visits

SERVING MORE THAN

673,202



PEOPLE in our region.

WE PROVIDE



620 ACUTE  
CARE BEDS

AS WELL AS

134 CARE &  
SERVICE PROGRAMS



located in our region.

1,101 PROVIDERS  
SERVE OUR  
PATIENTS:

904 physicians and 197  
advanced practice providers.

WE EMPLOY



8,162 PEOPLE  
IN TOTAL.

# University of Vermont Health Network

TRUSTED LOCAL CARE. A NETWORK OF EXPERTISE.



The University of Vermont Health Network is an integrated, academic rural health system serving a region of more than 1 million people across Vermont and northern New York. With a mission-driven commitment to providing quality care as close to home as possible, we work in essential partnership with the University of Vermont's Larner College of Medicine and College of Nursing and Health Sciences to bring the best in care and treatment to our patients, informed by innovation and research.

## KEY INITIATIVES:

**Innovative Approaches to Patient Access:** Our Network is committed to improving the experience of our patients and access to care through innovation, including e-health services that reduce wait times for specialty care and allow provider-to-provider consultation across the region when patients require quick access to specialty care.

**Electronic Health Records:** Patients and our health care providers are supported with an electronic health record system that provides 24/7 access to patient health records wherever they go for care in our Network. Our digital patient portal, MyChart, provides convenient, real-time access to health information and test results along with the ability to message providers, make appointments, renew medications and pay bills.

**Workforce Development:** Amid a national shortage for health care professionals, our health system is innovating our approach to recruitment to focus on the front line roles we need the most, as well as offering a contemporary hybrid, remote and on-site approach to work to expand our candidate pool and increase employee satisfaction. We also are actively engaged in and pursuing new partnerships to enrich the training, growth and development opportunities we can offer our workforce for meaningful work in roles that we need to fill.

**Overcoming Financial Challenges:** Along with hospitals and health care organizations across the country, we face significant financial and operational challenges coming out of the pandemic. Teams across our health system are focusing on recovery efforts to accelerate our progress to improve patient access, promote innovative workforce development programs and leverage technological advancements to deliver care and attract talented employees, while minimizing impacts to patients.

**Ongoing Commitment to DEI:** Our Network is committed to embedding diversity, equity and inclusion in everything we do by establishing processes to advance health equity, promote cultural awareness and humility, identify opportunities to better support our diverse workforce and collaborate with others to foster health, well-being and inclusive, sustainable economies in the communities we serve.

## The UVM Health Network is comprised of:

- An anchor academic medical center, five community hospitals and a children's hospital
- More than 350 outpatient sites
- A multispecialty physicians group
- Skilled nursing facilities
- Home health and hospice partner serving residents of Chittenden and Grand Isle counties

## Our network by the numbers:

**13,973** total people employed, including 1,457 physicians and 539 advanced practice providers.

**235** care and service programs

**1,633** licensed inpatient beds, with 1,176 Acute Care beds and 457 Long Term Care beds.

**2.1M** patient care encounters, including 163,805 emergency visits.



LEARN MORE AT [UVMHEALTHIMPACT.ORG](https://www.uvmhealthimpact.org)